

Desktop Broadcasting Messenger

If you are looking for an instant desktop messaging solution that gives you the ability to message thousands of computers then Desktop Broadcasting Messenger (DBMessenger) is for you.

DBMessenger was developed with one goal in mind. **Get information to users desktops as quickly as possible.** This is different to instant messaging chat programs that are available for people to exchange general messages to each other. This is a one-way messaging solution which is designed for information to be distributed from a central point (and quickly!).

DBMessenger is a Desktop Messaging System which allows the user to send messages and information directly to the desktop of receiving computers. It is a completely simple, friendly front-end which allows any user with basic computer skills to send a message direct to computer desktops across your organisation in a targeted manner. Messages can contain rich formatted text with pictures, and can contain any information you wish to send. Some companies use DBMessenger for:

ICT Service Information (Server downtime, etc)

- Health and Safety Notifications
- Fire Drill Alarms
- Building Evacuation
- Sales and Finance Daily Target Updates
- Daily Message of the Day
- And many more...

Being a one way messaging system, the sending user has all the control on how the message is displayed to the recipients. The recipients only have a range of simple options once the message is displayed. Therefore the goal of delivery information quickly across your organisation is fast, efficient and accurate.

For example, your company suffers a critical server/application loss. Your Helpdesk will be swamped with calls and users will continue to complain until they know what is happening.

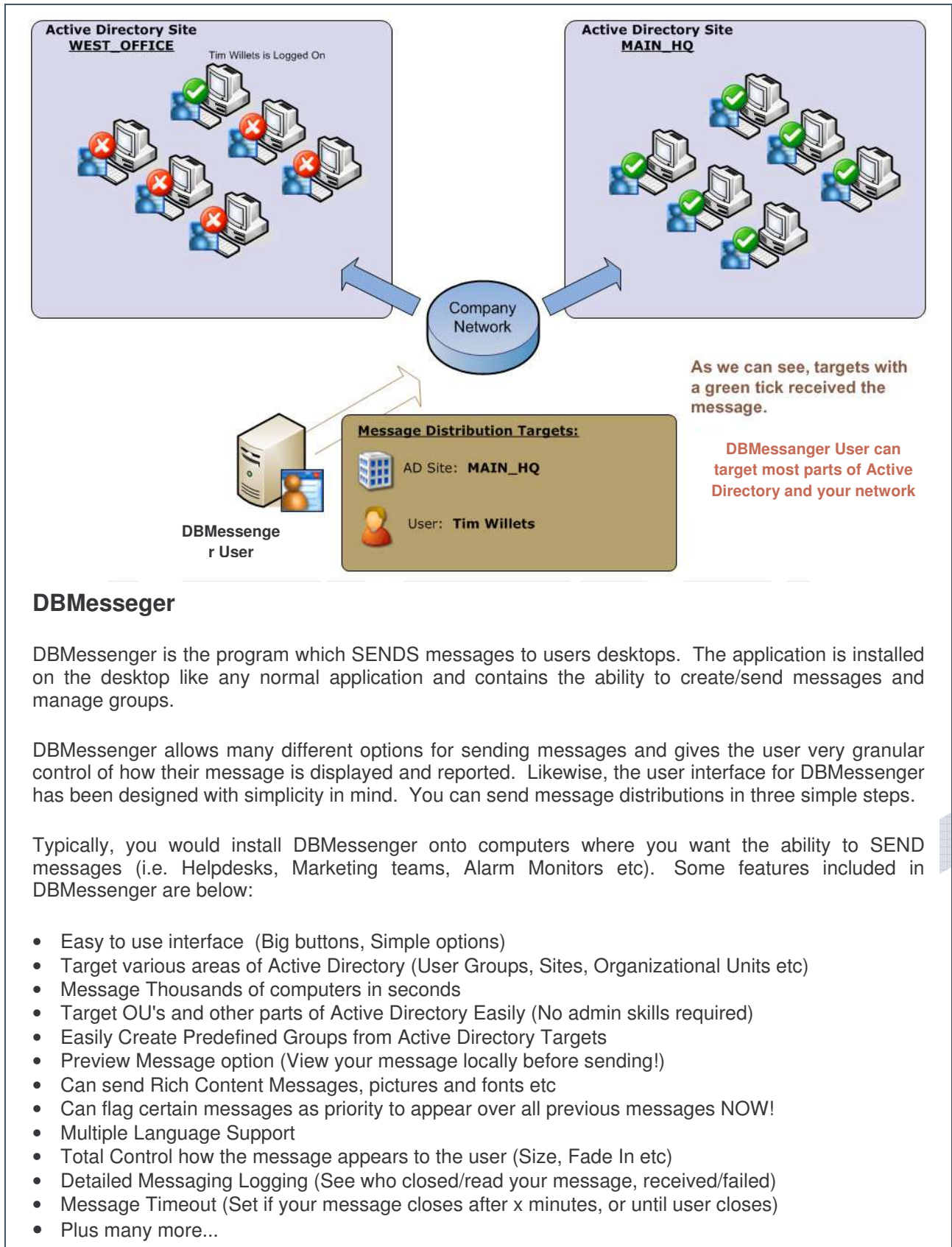
With DBMessenger, your Helpdesk (or anyone you require) can send out a message to the effected users explaining the problem and that ICT are working on a resolution. Users are kept immediately informed of the problem and subsequent resolution. The message from the helpdesk immediately appears on users desktops, and therefore has many advantages over the standard email process.

In the below example, you can see how one user is able to send an instant desktop alert message too the whole of their main_hq (Head Quarters) building. They also targeted a particular user on another part of the network. DBMessenger requires no special hardware or server infrastructure and you can be very specific on who you target for your distribution.

DBMessenger is fast and effective at delivering your information that requires immediate attention. Our software is installed on many corporate networks worldwide and our clients really can see the positive impact of one-way immediate instant desktop alert messaging.

ProConSol

eMail: sales@proconsol.co.za Fax: 086 635 3909 Tel: 076 584 6662 Web: www.proconsol.co.za



DBMessenger

DBMessenger is the program which SENDS messages to users desktops. The application is installed on the desktop like any normal application and contains the ability to create/send messages and manage groups.

DBMessenger allows many different options for sending messages and gives the user very granular control of how their message is displayed and reported. Likewise, the user interface for DBMessenger has been designed with simplicity in mind. You can send message distributions in three simple steps.

Typically, you would install DBMessenger onto computers where you want the ability to SEND messages (i.e. Helpdesks, Marketing teams, Alarm Monitors etc). Some features included in DBMessenger are below:

- Easy to use interface (Big buttons, Simple options)
- Target various areas of Active Directory (User Groups, Sites, Organizational Units etc)
- Message Thousands of computers in seconds
- Target OU's and other parts of Active Directory Easily (No admin skills required)
- Easily Create Predefined Groups from Active Directory Targets
- Preview Message option (View your message locally before sending!)
- Can send Rich Content Messages, pictures and fonts etc
- Can flag certain messages as priority to appear over all previous messages NOW!
- Multiple Language Support
- Total Control how the message appears to the user (Size, Fade In etc)
- Detailed Messaging Logging (See who closed/read your message, received/failed)
- Message Timeout (Set if your message closes after x minutes, or until user closes)
- Plus many more...

DBMessenger Client

DBMessenger Client is the program which is installed onto ALL of your desktop computers. It RECEIVES messages sent from DBMessenger.

It runs on the RECEIVING computer as a Service. Once a message is received by DBMessenger Client it displays the message for the currently logged on user. The user has no control over DBMessenger Client once installed (No interface visible) in Silent Mode. Interactive Mode allows the user to right click the icon in the system tray for further options.

Some features of DBMessenger Client are below:

- Can display messages in Plain Text or Rich Format (with pictures etc)
- Each User has a message history which they can cycle through
- Users can Print messages
- Can display multiple languages
- Various display modes for the message (Set by DBMessenger, i.e. Full screen etc)
- Plays a notification sound (configurable or can be disabled) on message display)
- Runs on any desktop resolution (And adapts as such)

Features

Fast Messaging:

Message thousands of computers in seconds.

Targeted Messaging:

Send to specific parts of Active Directory, whole Domains, Sites, OU's and even User Groups!

Instant Notification:

Users instantly see your message on their desktop.

Feature Rich:

Jazz up messages with Rich Text and Pictures. Also works with multiple languages.

Detailed Logging:

See detailed logs of messages sent.

Customisable Notification:

Full screen, Banner, Minimised. How do you want your users to be notified?

No Training Required:

DBMessenger was designed for ANYBODY to use QUICKLY with a 1, 2, 3 step sending system.

Network Deployable:

Our installers are designed to be installed 'on-mass' with your favourite tool, both MSI and EXE formats supplied.

Command Line Scriptable:

DBMessenger can easily integrate into existing alert programs and scripts and be called from the command line.

